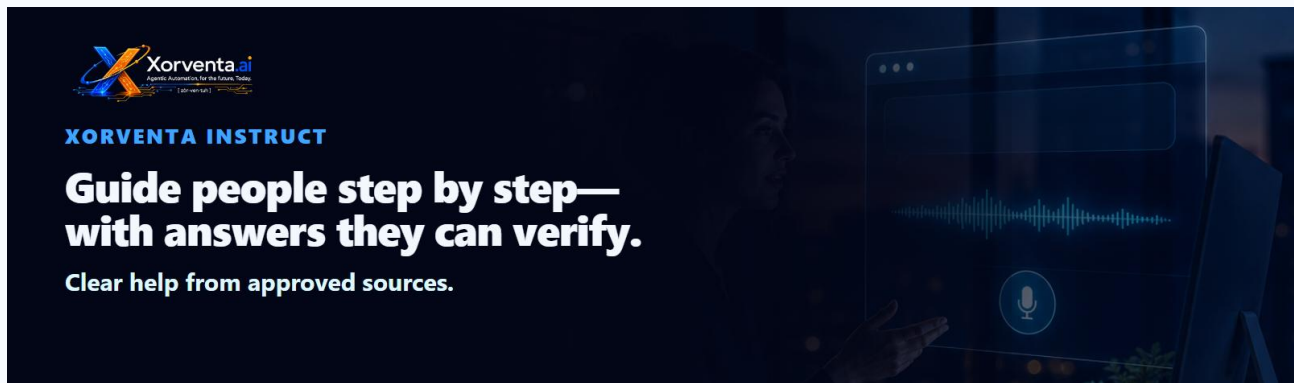




The same question, answered the same way, however busy the person asking it.

Xorventa Instruct is a branded assistant for training, onboarding and guided lessons. It teaches patiently, step by step, from the material you give it — and it stays inside the topic you set.

Free for 30 days. From \$39 a month.

This document is in two parts

PART ONE Why Xorventa Instruct

Why this matters · How it teaches · You set the boundary · What it costs · What it will not do

PART TWO How to set it up

Before you start · Send your material · Set the topic · Put it where people are · Test it · Keeping it useful

PART ONE

Why Xorventa Instruct

What it does for your team, and what it costs.



WHY THIS MATTERS

Your best person answers the same question fifty times a month.

New starters, seasonal staff, a customer working through a product they have just bought — the questions repeat, and the answer depends on who happens to be free and how patient they are feeling. Write it down and nobody reads it. Record a video and nobody finds the minute they need.

Instruct answers the question, every time, the same way.

- **It teaches, rather than replies.** A patient, step-by-step explanation drawn from your own material — not a one-line answer.
- **It never gets tired of the question.** The fiftieth person gets the same answer as the first.
- **It is built on Xorventa Assist.** Everything the website assistant does, with a teaching manner and a topic boundary on top.
- **It shows its source.** When it looks something up, it tells you where the answer came from.

YOU SET THE BOUNDARY

It teaches your topic. Nothing else.

This is the difference between a training assistant and a search box. You set the topic. A question outside it is declined and steered back to your topic — never answered from the open web.

The image shows a dark-themed interface with the text 'YOU SET THE BOUNDARY' and 'It teaches your topic. Nothing else.' at the top. In the top right corner is the 'Xorventa.ai' logo. Below the title, there are two side-by-side panels. The left panel is titled 'INSIDE YOUR TOPIC' and contains a question 'How do I reset a customer's account?' followed by a detailed, step-by-step answer sourced from training material. The right panel is titled 'OUTSIDE YOUR TOPIC' and contains a question 'What's a good pension provider?'. The answer in this panel is a decline, stating that the question is outside the scope and pointing the user back to their team.

YOU SET THE BOUNDARY

It teaches your topic. Nothing else.

INSIDE YOUR TOPIC

"How do I reset a customer's account?"

Step by step, from your own training material — the same answer every time, however busy your team is.

Answered. And if your material is thin, it cites a reliable source.

OUTSIDE YOUR TOPIC

"What's a good pension provider?"

That is outside what I cover here. I'll point you back to the team rather than guess.

Declined — never answered from the open web.

- **Inside the topic, your material comes first.** Your guides, FAQs, policies and training documents are the source.
- **If your material leaves a gap, it can look it up.** When your content leaves a gap within your topic, Instruct can consult authoritative public sources and show where the answer came from, so a learner can check it.
- **Outside the topic, it stops.** It does not improvise, and it does not search the web for something outside your topic — the question is declined and steered back to your topic.

WHAT IT COSTS

The same pricing as Xorventa Assist.

One price per chat window, by how many conversations you need each month.

	Monthly	Yearly	Conversations / month
Basic	\$39	\$390	Up to 250
Plus	\$99	\$990	Up to 750
Enterprise	\$399	\$3,990	Up to 3,000

Above 3,000 conversations a month is custom-priced. Annual is 10 times the monthly price — two months free.

- **30-day free trial.** Your first chat window includes it, once per customer — or what is left of a trial you started on another Xorventa product.
- **No setup fee.** Setup is guided and self-serve.
- **Voice is optional.** Let learners speak to the assistant in their browser instead of typing, from \$99 a month. Browser and device support varies.

What Xorventa Instruct will not do.

- **It will not teach outside your topic.** That is the point of it. An off-topic question is declined and steered back to your topic.
- **It is not a replacement for a trainer.** It answers the repeatable questions so your people can spend their time on the ones that need judgement.
- **It does not assess or certify anyone.** It teaches. It does not mark, score or award anything.
- **It is only as good as the material you give it.** Thin guides make thin lessons. The questions it could not answer are reported back to you so you know what to write next.

Ready to set it up? Part two starts on the next page.

PART TWO

How to set it up

From your training material to a working assistant on your site.



BEFORE YOU START

Have these to hand.

- **Your training material.** Guides, FAQs, policies, PDFs, website pages — whatever your lessons should come from. In whatever form you already have it.
- **A clear topic. One sentence describing what this assistant teaches. It is the boundary everything else is judged against.**
- **Access to wherever it will live.** Your website admin, your intranet, or wherever your learners already go.
- **The three questions.** The ones your team is asked most. You will use them to test it.

The graphic features the Xorventa.ai logo at the top left. Below it, the text 'EASY TO SET UP. EASY TO USE.' is displayed. The main headline reads 'AI help is built into the work.' followed by the subtext 'From first setup to everyday changes, Xorventa helps you move forward without taking control away.' On the right side, there is an image of a woman wearing a headset and a cap with the 'Xora' logo. On the left side, there is a list of three items: '01 GUIDED SETUP', '02 IN-APP HELP', and '03 FREE SELF-SERVICE UPDATES'. At the bottom left, a dark box contains the text 'AI-assisted. Business-controlled.'

EASY TO SET UP. EASY TO USE.

AI help is built into the work.

From first setup to everyday changes, Xorventa helps you move forward without taking control away.

- 01 GUIDED SETUP
- 02 IN-APP HELP
- 03 FREE SELF-SERVICE UPDATES

AI-assisted. Business-controlled.

STEP BY STEP

Setting it up.

Step 1 — Send your material

Upload or point us at the guides, FAQs, policies, PDFs, website pages or training documents your lessons should come from. Xorventa reads them and prepares the assistant.

Step 2 — Set the topic and review it

Define what Instruct teaches. Xorventa configures your branded assistant and authorizes your website so the chat window may load on your domain. You review all of it before it goes live — nothing is published until you are happy.

Step 3 — Put it where your learners are

Two ways, and neither needs a developer.

- **A floating launcher.** Paste a single script tag and a chat button appears in the corner of every page.
- **Or an embedded panel.** Use an inline container to place the assistant directly inside a page — useful for a dedicated training page.

One script tag works on WordPress, Shopify, Squarespace, Wix, custom HTML, React and other common platforms.

BEFORE YOU TELL ANYONE

Step 4 — Test it yourself.

- **Ask your three questions.** The ones you wrote down. Check the answers are right, and that the steps are in an order someone could follow.
- **Ask something off-topic.** Deliberately outside your subject. It should decline and steer the learner back to the topic, not answer.
- **Ask something within your topic that your material misses. It should consult authoritative public sources and show where the answer came from.** Check that source is one you are happy to stand behind.
- **Try it on a phone.** Training gets done wherever the person is standing.

If an answer is wrong, it is almost always the material. Add the missing guide; the assistant updates on its own.

AFTERWARDS

Keeping it useful.

- **Read what it could not answer.** Those questions are your next piece of documentation, already written for you by the people who needed it.
- **Add material as you go.** A new procedure becomes a new lesson the moment you upload it.
- **Keep the topic tight.** A narrow boundary makes a better teacher than a wide one. Run a second window for a second subject rather than widening the first.

Need a hand?

Ask Xora inside your account, or start a 30-day free trial at xorventa.ai and see how far you get in an afternoon.

xorventa.ai

Xorventa · Delray Beach, Florida